LOCH NESS 24

2027 Event | Refunds, Transfers and Substitutions

Refund protection

Entrants will be offered the option to purchase refund protection during registration, subject to the protection provider's terms, conditions, eligibility requirements and exclusions. The cost and cover details will be shown during checkout.

Runner withdrawal

Runners who choose not to purchase refund protection do so at their own risk. No automatic refund will be offered if a runner subsequently becomes unable to participate, except where required by applicable law.

Exceptional circumstances

We appreciate that unexpected circumstances can arise. Requests for refunds outside the refund protection arrangement may be considered individually, at the organiser's discretion and subject to applicable consumer rights. No discretionary refund is guaranteed.

Transfers and substitutions

Subject to the event's separate published transfer and substitution rules, a runner who cannot participate may request to transfer their place to another eligible runner up to two weeks before the event. Any payment between the original and replacement entrant is a private arrangement between those individuals. The replacement entrant must complete the required registration details and accept the event rules and waiver. Team member substitutions may be permitted on the same basis, subject to the applicable team rules.

Cancellation or material changes by the organiser

The withdrawal provisions above concern a runner's own inability to attend. They do not remove or limit any rights a runner may have if the organiser cancels the event, fails to provide the contracted event, or makes a material change. Such circumstances will be dealt with separately under the event's cancellation provisions and applicable law. Refund protection is not a substitute for the organiser's legal obligations.

Document status: Proposed replacement wording for the refund-related section of the Loch Ness 24 Terms & Conditions. To be incorporated into the complete event Terms & Conditions and reviewed before publication.

Organiser: Run Your Race Events Limited | **Event:** Loch Ness 24, 27–29 August 2027